

# Section E: Learning, Development & Support Services (LDSS)

## NVQ Level 3 Learning, Development & Support Services for children, young people & those who care for them

**Qualification**  
Level 3

**Awarding Body**  
OCR

### Programme Overview

This NVQ is made up of a combination of existing and new units with a selection from the well-established National Occupational Standards for qualifications like Advice & Guidance, Learning & Development, Social Work, Health & Safety and Youth Work, alongside units written specifically for this qualification.

It is also part of the National Connexions Service Training Framework for Personal Advisers, Education Welfare Officers and Learning Mentors. InTrain can offer all of the optional pathways within this qualification - some of which may be delivered through the company's associates.

### Programme Structure

By the end of the programme, candidates will be able to contribute to the protection of children and young people from abuse; ensure own actions reduce risks to health and safety; review own contribution to the service; enable children and young people to find out about and use service facilities and operate within networks.

As part of the programme, candidates will also work to achieve two optional units that suit their work situation and job role. There are a choice of 22 optional units. In addition, for the Level 3 Learning, Development & Support Services NVQ, candidates will choose a pathway based on their role - Supporting Young People, Education Welfare or Learning Mentor, which will include a further two mandatory units.

To achieve a full award, candidates will therefore have to complete nine units, including seven mandatory and two optional units. It will usually take approximately 9 months to complete this Level 3 qualification.

Following initial assessment, a tailored learning programme will be designed. Assessment will include observations of practice and answering questions from the course workbook.

### Target Group

This qualification is intended for individuals who are practitioners within advice and/or guidance organisations. It is primarily concerned with practitioners who work directly with children, young people and those who care for them, providing advice and support and some elements of guidance and networking with other services to support participation in learning. Individuals will be working with information that is often interpreted by others and working within some clear guidelines.

On completion of the Level 3, candidates can progress on to the NVQ Level 4 in Advice/Guidance or the Level 4 Learning, Development & Support Services.

### Entry Requirements

This NVQ is suitable for candidates:

- Whose work includes clear guidelines in the practice of supporting children and young people;
- Who are working in designated advice and/or guidance organisations or in Education Welfare or Learning Mentor roles;
- Whose role is to provide information that is often interpreted by others;
- Who have day-to-day contact with children, young people and those who care for them.

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# Section E: Learning, Development & Support Services (LDSS)

## NVQ Level 4 Learning, Development & Support Services for children, young people & those who care for them

**Qualification**  
Level 4

**Awarding Body**  
OCR

### Programme Overview

This NVQ is made up of a combination of existing and new units with a selection from the well-established Advice & Guidance, Learning & Development, Social Work, Caring for Children & Young People, Youth Justice, Special Needs, Housing, Health & Safety, Youth Work and Health & Social Care National Occupational Standards, along with new units written specifically for this qualification.

It is also part of the National Connexions Service Training Framework for Personal Advisers, Education Welfare Officers and Learning Mentors. InTrain can offer all of the optional pathways within this qualification - some of which may be delivered through the company's associates.

By the end of this Level 4 programme, candidates will be able to evaluate risk of abuse, failure to protect and harm to self and others; ensure personal safety and security; evaluate and develop own contribution to the service; develop interactions with clients; develop and sustain arrangements for joint working between workers and agencies and promote and maximise educational opportunities and achievements for individual children and young people.

### Programme Structure

As well as the six mandatory units detailed above, to complete the full Level 4 qualification, candidates will also need to choose a further two mandatory units from optional pathways as follows: Education Welfare, Supporting Young People, Learning Mentors. In addition, there are also three optional units that must be chosen from a selection of 36. In total, candidates will therefore complete 11 units for the NVQ Level 4 Learning, Development & Support Services.

The programme will consist of workshops as well as assessment by observation, answering questions from the course workbook and may include completion of assignments. In addition, candidates will need to invest up to 2 hrs per week to gather evidence for their portfolio. It will take 12 months to complete this qualification.

***'Clusters' of these units are also available as part of continuing professional development as refresher courses and/or as part of an upskilling exercise for candidates who already have accreditation for associated qualifications such as Advice & Guidance or Youth Work etc.***

### Target Group

The LDSS qualification is for people who work with children and young people aged 13-19; often with young people who have a range of complex issues. It is also for people working with young people's families and carers who co-ordinate and manage provision of support from a range of agencies.

Candidates may be working as Connexions Personal Advisers, as Support/Key Workers for other organisations including those from the voluntary and community sector or as Learning Mentors or Education Welfare Officers.

On completion of the Level 4 programme, candidates could move into a supervisory role and/or work to achieve other related NVQs such as Management, Learning & Development, A1, Advice & Guidance.

### Entry Requirements

The NVQ Level 4 in Learning, Development & Support Services is for people whose role is to manage referrals, assess needs with young people, plan action, support the young person through change, co-ordinate support from a range of agencies and review progress in order to promote participation in learning.

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